

## **Eric Loh**

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(Adam put photos under each caption to highlight our adventure, but just too many to post, so if you want to see them, email me, or ask Eric Loh for more information ;)

Hello Everyone at the Ritz Carlton,  
We just wanted thank you for such an amazing stay at your wonderful Hotel and I wanted to recap our great trip

Day 1

We were greeted by Jack at the airport who took our bags and escorted us to our personal Ritz Carlton Mercedes Benz S550 , driven by Neil, who offered water, cold towels and made sure the temperature was fine. He also informed us that wifi was available in the Limo should we need it. It was a very

comfortable 25 minute ride curbside of the jaw dropping 118 story building, we were warmly welcomed by Anas and Michelle. Anas explained to us that the hotel lobby was actually situated on the 103rd floor and that our room would be on the 113th.

Hirohisa Arita joined Michelle, who checked us into our Club Grand Deluxe corner unit room, which was spacious, comfortable and had breath taking views! They explained the many hotel facilities available for use during our stay. We also received blueberry yogurt, fresh orange juice, some light pastries and delicious chocolates!

After we were settled in, we went up and had breakfast at the club lounge, located on the 116th floor and were greeted warmly at the reception desk by Jessica and given personal stationary by Kozen, personal stationary! Now that's impressive!

While Gary went for a swim in the highest (and architecturally gorgeous)pool in the world, I went to

the Gym which had the latest equipment for working out. Eric Loh, Director of Sales, invited us to have lunch at the visually stunning two star Michelin rated Tin Lung Heen restaurant. We were treated to dim sum of:

- Char grilled barbecued iberian pork, baked conch puff with mushroom and cream sauce and Golden shrimp dumpling with bamboo shoots and asparagus.
- Wok fried garoupa fillet with Sakura shrimp, and sautéed seasonal green vegetable choi sum.
- Sautéed beef fillet with Japanese, fried rice with egg white and conpoy.
- Chefs Dessert was Chilled milk pudding with black truffle and Deep-fried sesame dumpling filled with egg custard(my favorite)

Eric then organized a tour of the presidential suite on the 117th floor and I have to say, this one of the most beautiful suites I've ever seen! Complete with a 10 seat dining/meeting room, separate living room, chefs kitchen, spacious and tastefully decorated bedroom, two personal bathrooms a giant shower, massive jacuzzi, and massage table(you receive one massage per day that you are in the suite). Every room has a

sweeping view of the city and harbor, you won't want for anything in this suite!

We then went to the Spa for our Winter wrap around package and were treated to a top of the line spa with all signature amenities, a quiet room overlooking the harbour, fully stocked mens lounge with steam room, sauna and a special aromatherapy shower and a nice relaxing massage.

In the evening we met Ivy Kwan the Director of Sales and marketing, for cocktails at Ozone Bar, the highest bar in the world! After drinks Ivy invited us down to meet some of the staff who were taking part in a customer appreciation happy hour, and met Pierre Perusset, the General Manager of the hotel. He is a charming and humourous man who clearly knows his hotel and how to run it as one of the best in Hong Kong. We were welcomed and asked about our plans in Hong Kong by administrative assistant Mabel Cheng, Senior sales manager Tommy Lay and director of catering Lucia Shum, who gave us some great ideas for our time here.

On our way out, we were met by sales and marketing trainee Sherif Fanous. Since we just wanted to have a quick walk around, he recommended that we take a trip to Temple Street, which we did and had a fantastic first night out in Kowloon! After a soak in the beautifully lit outdoor jacuzzi on the 118th floor, we settled back in to our room and checked our emails,

via complimentary wifi. I took a long shower and Gary soaked in the tub, ahhhhhh! Good Night!

## Day 2

After swimming and working out, we decided to have breakfast downstairs in the hotel restaurant and were sat at a table overlooking the Harbour, it was fantastic. While we preferred the service in the club room better, breakfast was delicious.

Downstairs on the way out of the hotel, guest receptionist Charlotte's recommendation to go to Nunnery and Temple, followed by lunch in Tsa Tim Tsui was spot on. We enjoyed our time seeing the sites, having local dim sum and exploring the city.

We took the subway to Tsa Tim Tsui and had dinner at Spring Deer restaurant which was recommended by Gary's friend and famed director Chris McQuarrie

On our return, we went to club lounge for a little respite before starting our costume preparation for Halloween Party at Ozone, the coolest and highest bar in the world. Gary and I were a hit with our crazy costumes and I took second place in the costume competition, thank you very much!

### Day 3

Before Departing Hotel, Eric met us in the club lounge for breakfast and invited us to stay a bit longer, even arranging transport to the Mandarin Oriental on the Hong Kong side for later in the afternoon. Eric, or Dai Wei as I like to call him, is awesome!!!

We went to Ladies Market were given a card written in Cantonese to give the taxi driver to get us back to the hotel.

We shopped for knick knacks for family and wandered around, ending up at another a local resident market full of life.

We lunched Xia Mian Guan the noodle restaurant the Eric recommended, I wish I had eaten there everyday!

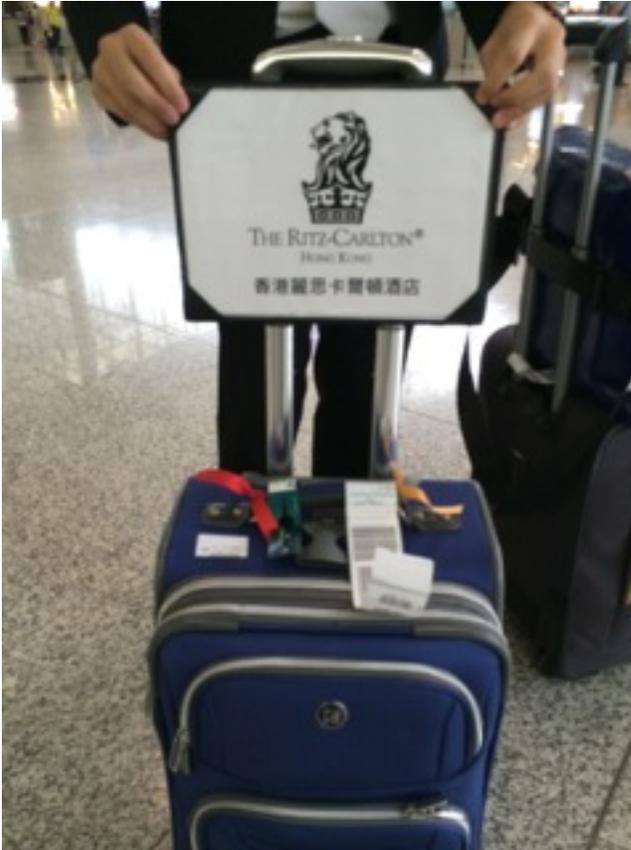
Upon departure from hotel, Eric gave us two beautiful decorated books which housed Cafe 103's delicious chocolate! What a send off! Wallace chauffeured us to over to Hong Kong Island to the Mandarin Oriental.

We wanted to thank you all for one of the most memorable stays we've had in the world, and we travel a lot! You were all simply amazing and I can't wait to brag, boast and share your hotel with our clients. You guys really know how to treat a guest. Thank you for an memory I won't forget a great reason to come back to Hong Kong!

Best,  
Adam and Gary

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## Lunch Menu

### 天龍獻萃

#### *Chef's Premium Selection*

蜜燒西班牙黑豚肉叉燒、忌廉鮮蝦肉酥餅、至尊雙喜鮮蝦餃  
*Char-grilled barbecued Iberian pork*  
*Baked conch puff with mushroom and cream sauce*  
*Golden shrimp dumpling with bamboo shoots and asparagus*

### 竹筴鮑絲火鴨羹

*Braised shredded abalone and roasted duck soup with bamboo piths*

### 櫻花蝦油泡斑球、清炒菜芯

*Wok-fried garoupa fillet with Sakura shrimp*  
*Sautéed seasonal green vegetable "Choi Sum"*

### 日本尖椒炒牛柳、蛋白瑤柱炒飯

*Sautéed beef fillet with Japanese green pepper*  
*Fried rice with egg white and conpoy*

### 天龍甜品菁萃

#### *Chef's Specialties Dessert*

黑松露奶凍、黑白流沙煎撞仔  
*Chilled milk pudding with black truffle*  
*Deep-fried sesame dumpling filled with egg custard*

30<sup>th</sup> October 2013

