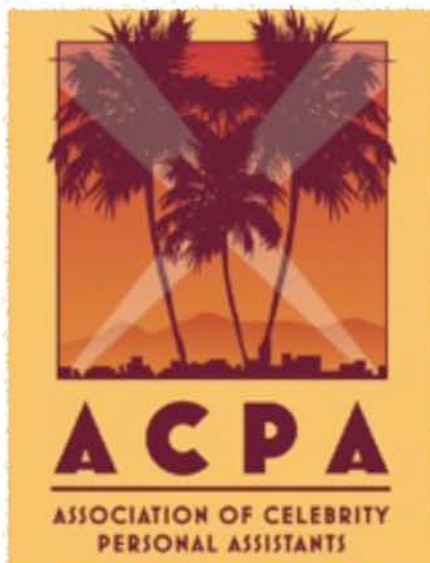


Pelican Hill Resort 2010 FAM



The Pelican Hill Resort, Newport Beach
June 12-13, 2010
Newport Beach, California

EVENT WRAP-UP

The Resort at Pelican Hill

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The Resort at Pelican Hill in Newport Coast is an extraordinary destination located in Southern California with expansive views of the Pacific Ocean.

With Palladian-inspired architecture from Northern Italy, The Resort offers 204 Bungalow guest rooms and 128 Villas that give guests the feeling of a home away from home, along with world-class restaurants in classic alfresco settings, a luxurious spa and 36 holes of golf designed by Tom Fazio.

The Resort is located between the exclusive communities of Laguna Beach and Newport Beach with just a 15 minute drive from Orange County's John Wayne airport, a 30 minute drive from Long Beach Airport and a 45 minute drive from Los Angeles International Airport.



MEMBER REVIEWS

Lori Adams

This is my first FAM trip and I was anticipating a great weekend but I never imagine how great of an experience it would be! Upon my arrival to the Pelican Hill Resort, I was shocked to realize it only took me *less than an hour* to drive to the resort from Los Angeles. This is perfect for clients who do not want to spend a lot of time traveling, but just enough time on the road to clear their mind, enjoy the scenery and listen to great music, before arriving to *paradise*!

As I entered the grounds of *Pelican Hill*, I immediately recognized it was an exclusive, private, heavenly resort. Considering I was the first to arrive, it was obvious that I was anticipating this trip and was excited about learning about **Pelican Hill Resort**!

Once I arrived to the villas, my first impression was "This place is absolutely beautiful and everything you look for in a resort and more!" I was immediately greeted by Eva and her staff from the moment I stepped into the resort. Our *butler* escorted me to my villa and gave me a tour. As soon as I walked in, everything one could ask for was right there at your service: butler, beautiful flower arrangement, wine, snacks and refreshments, beautiful view, and of course the gift bags and personalized itineraries were an added personal touch!

Over all, *the Pelican Hill Resort* has truly won FAVOR with me and I am delighted to share my experience with clients and friends! This heavenly resort will definitely be one of the top resorts for having my client's future events. From the friendly staff, villas, bungalows, spa, restaurants, activities, beach and pool, Pelican Hill truly is the place to be and I cannot wait to return! THANK YOU FOR AN AMAZING EXPERIENCE AT THE PELICAN HILL RESORT! I'LL BE BACK !!!!!!!!!!!!!!!



Madeleine Ali



The Resort at Pelican Hill is a five-star resort in Newport Beach with a world-class, 36-hole, golf course. The design definitely has Italian/Mediterranean influences so that you feel like you are vacationing in an Italian village.

There are 204 bungalows and 128 villas with private entrances. We were lucky to stay in a four bedroom villa. Each bedroom (two upstairs and two downstairs) had its own private bathroom. In addition, there was a well stocked kitchen, dining room, living room and amazing patio with stunning views. On-call butler service is a very nice touch. We had lovely, leisurely day lounging at the Coliseum Pool – apparently the largest circular pool in the world. Our deluxe cabana came equipped with a flatscreen TV and mini bar. Spa treatment was heavenly – I enjoyed a hot stone massage, the steam room and the Roman soaking pools.

We had a delicious meal at the Pelican Grill, which is perhaps slightly more casual than Andrea, but certainly equal in quality. Next door is a sports bar that has two large screen TVs. Just a one hour drive from Los Angeles, luxury, fun and relaxation await!

Shelley Anderson

I had to arrive late to the FAM trip at The Resort at Pelican Hill but in a way I'm glad.

The reception I received when I finally got there 2 hours after everyone else was top notch:

from the security gate guards to the check in receptionist to the head of our FAM trip, Eva Perry, I was treated like a rock star.

Eva Perry, the Leisure Sales Manager, was our hostess with the most-est! She made sure our every needs were met, whether it be changing a spa appointment, making sure we had food free of pine nuts or gluten (or whatever we requested) and answering our endless questions: she was graceful no matter what we threw at her!

The Resort at Pelican Hill is not a hotel. It's 550 acres of luxury bungalows and villas. There are two golf courses, the spa, an amazing pool (Gwinn took awesome photos of this) and of course those ocean views. If you have an employer who wants privacy, this is the resort for you.



Taryn Feingold



From the moment that I arrived at the villa, I had a feeling that this would be a trip that I wouldn't forget. Individual butlers who took our bags and escorted us to our room welcomed us. The rooms were spacious and inviting with a King canopy bed and large flat screen plasma.

After putting away our belongings, I noticed a bag that had our favorite scented candle along with a beautiful scarf from Italy! Now, I see why we were asked prior to our trip what our favorites and preferences were: kind of candle, flower, snack, drink, wine, candy, etc...The villa was housed with ALL of our favorite things including a phenomenal flower arrangement with each of the villa guests' favorite flowers(rose, orchids, hydrangea) incorporated into the arrangement. I was in awe of how accommodating they were and how in tune with our preferences they were.

Pelican Hill is an amazing getaway that is only an hour away from LA. I cannot recommend it enough. The staff was accommodating, pleasant and made me feel very welcome. Loved it and thank you again!!



Gwinn Ioka



Eva Perry, our host, was gracious allowing the ACPA team to tour the 504 acres of bungalows, townhomes and villas. Our team stayed in the private villas housing the 3 & 4 bedrooms. The property is just over a year and a half since they opened in November.

Various treatments were provided for the team in the 5-star rated spa. Pelican Hill is proud to have been awarded the 5-star rating within the first year of opening. I opted for the deep tissue massage by Glenn Brandel. Glen has practiced massage therapy for over 18 years and has studied all variations of therapy. The competition for a fulltime position at this exclusive club was very intense. Over 3000 applicants and a 3 – 6 month application process before a job offer was extended.

The Coliseum pool is an even 3 1/2 feet deep to save on heating and uses LED lights to conserve energy and retain heat evenly. This view overlooks the golf course and a special pool cabana was specifically saved for our use.

A foodies dream! Breakfast overlooking the pool, restaurants throughout the resort. The kitchen to the Andrea restaurant Dining Room made a wonderful meal. Swordfish, steak and risotto were served as the main course with a variety of desserts.

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Jonas Judd



After a slightly hectic morning, I arrived at the resort just in time for our luncheon reception.

From beginning to end the service was impeccable. The staff seemed to know what I needed right before asking!

Service, coupled with amazing food, incredible vistas in EVERY villa (and seemingly every location at the resort!), and a perpetual air of relaxation made this event an exceptional experience.

The preparation of the staff for one's personalization is not to be missed. In an environment of increasing competition, the attention to detail with the resort's guests is welcome and EXTREMELY important in our members influencing their client's experience.

If you are looking for a 5-Star resort, that allows your client to escape LA without the hassle and logistics of travel, I can confidently recommend Pelican Hill Resort.

Thank you Eva, and everyone involved for a wonderful event!



Janell Martin

To be able to drive 45 minutes from LA and feel like you have landed in an island paradise is rare...and very hard to find. Not having to hop on a jet to be propelled into seclusion and relaxation is marvelous...and that is only one of the amazing parts of Pelican Hill...

Arriving at Saturday morning at our Villa was, well, amazing....a four bedroom house, elegantly decorated, each with its own bath....perfect for four divas..... or for four overworked tired assistants. An elegant spread was laid out on the table with wines, cheese, chocolate covered strawberries, not to mention a phone equipped with a Butler button, for a real butler who would come and cater to our every whim.

After a relaxing sleep in a bed that can only be compared to sleeping on a cloud, I enjoyed my first ever lobster scramble, which will not coincidentally be my last, followed by a relaxing day swimming at the world's largest circular pool.....this place is amazing.... You could come here with a group of singles and have fun, have a romantic get away with that someone special....or even on your own you could really truly relax and have a great time.... Pelican Hill 'gets it'!



Dina Oxenberg

Pelican Hill is located in Orange County California. Just a 45 minute drive from Los Angeles, which makes it a convenient get away for Angelinos.

Rooms at Pelican Hill- With a choice between bungalows or private standing villas both of which are ultra luxurious and have hand-hewn vaulted wood-beamed ceilings, Italian limestone fireplaces, granite wet bars, flat screen TVs, Italian bed linens, granite countertops in the bathroom and marble showers. Many rooms have a view of the Pacific Ocean. The villas also have a full kitchen, garage for two cars and even a washer-dryer.

Restaurants- There is 5 restaurants located at the resort. All of the bread, pasta and gelato are made on the premise which is a special treat. Even the very picky eater can find something delightful to eat.

Spa-Pool- Fitness Center-State of the art fitness center, the world's largest round pool in the world and a full service spa all of which are inclusive in your stay. Getting around the large resort is made simple with provided shuttle service. The resort is extremely child friendly and wonderful place to bring your entire family.



Illana Reiss



If you are looking for a weekend getaway 1 hour drive from Los Angeles where you will totally feel like you're on vacation than Pelican Hill is a perfect choice.

At a private entrance check-in to the Pelican Hill Villas you are greeted by a warm and friendly staff that make sure you are their top priority. I was escorted down to the Villa where I was able to park inside my personal garage. The four- bedroom Villa is a private retreat unto its own. A Master bedroom upstairs overlooks the golf course and ocean. There are 3 additional bedrooms, 2 up and 2 down, each with its own private bath.

Although not all rooms are created equal, for a family, this is a great, private choice instead of the regular resort guest rooms and suites. Each villa has an outdoor patio with sun/ lounge chairs, a full gourmet kitchen, living and dining room. Each villa has its own Butler staff to cater to all of your needs while in residence. Separate from the resort facilities, the villas have their own luxurious pool, clubhouse with restaurant, and fitness center.

When you need to getaway and you're considering a quick drive to a beach community, you should consider Pelican Hill. The service and accommodations is 5-star. If you need privacy you can get it here. It is closer than the other properties down in Laguna Beach and equally if not better in quality and service. In my opinion the spa is far better here than the other luxury properties in the OC. I certainly look forward to returning. If you are looking for a place to send your employer I would not hesitate to recommend the villas or resort rooms at Pelican Hill.

Ann Walther

As we drove up the long, curving driveway towards the main entrance of Pelican Hill, I could not help but feel we had been transported to Tuscany, rather than Orange County. Lined with olive trees and birds chirping, I immediately had a sense of calm overcome me. We were directed to head directly to the Villa entrance where we were graciously welcomed by name as if we were long-time friends. As we were given our room keys and itineraries, our weekend of pure relaxation started immediately.

The first item on our agenda was to meet for lunch at the Villa Grill. We were picked up in front of our villas and whisked away by golf carts up the road towards the Villa Grill & Pool. Here, we were shown the pool which is partially salt water to minimize skin damage. Next, we made our way inside the Villa Grill where we were treated to a spa lunch of a butter lettuce salad. The light lunch was perfect as we all had spa treatments to look forward to right after our lunch.

After our spa treatments, I went back to my villa, and enjoyed some down time on my balcony, over-looking the golf course and the ocean. I was impressed that even though there were other villas next door, I had complete privacy as you can't see your neighbors at all! Could the weekend get any better?

It was a heavenly weekend at Pelican Hill. Our host, Eva, took great care of us and I'm sure she would be wonderful to work with in planning a get-away for anyone's VIP clients. I highly recommend Pelican Hill for its convenient location and relaxing atmosphere.



J. McGill Winston



I will preface that I've never been to a 'resort' myself. I have sent my clients to them, and had friends who have gone, but other than staying at hotels, even at length, this as a 'firstie' for me.

From the guard at the gate to the concierge, the friendliness and professionalism of everyone was 100%. NEVER did I not get a 'hello' or a warm smile from a staff member. Most importantly, it never seemed forced, I truly believe they enjoy working for PHR which made me enjoy BEING at PHR. You can have the greatest location, with the greatest views and softest beds, but if you don't 'feel' good about being there it will never be a true 'relaxing' experience.

The beach was phenomenal. After the beach, the rest of the day was spent lounging mostly in the Coliseum pool and Jacuzzi. Again, there were quite a few guests there, but never did we feel we didn't have our own space.

In summary, I can highly recommend this for your clients because of the following:

- Ease of travel to location from LA.
- Hi-end Accommodations and grounds
- First rate spa
- World class dining
- Spectacular beach
- Perfect for a romantic get-a-way or family retreat
- Great rate for ACPA

I'm a firm believer that when traveling, a country, city, village's culture is its people. With hotels, resorts, it's its staff. And PHR is first rate.

Special Offers & Packages



Special Offers

Amore E Sapore

To truly embrace authentic Tuscan cuisine, Andrea Ristorante offers a special four-course rustic regional menu starting at \$75 per person nightly. Join one of the best new restaurants in Newport Coast.

La Belle Donna

A Summer Day Spa Rendezvous

The perfect gift for any woman and her best friend. This delightful and engaging package includes an Amber Gold Massage (60 minutes), Classic Cleansing Facial (60 minutes) and Personal Training Session for two (60 minutes). \$470

Year-round packages can be found here:

<http://www.pelicanhill.com/packages.html>

Bungalows start at \$495.00 per night, plus tax
Golf/Spa packages are from \$645.00 per night (+tax)



Thank you, Pelican Hill!

