

## The Accomplished Traveler FAM in New York City

April 2-4, 2010

The Greenwich Hotel, Tribeca

United Airlines  
(Premium Service, LAX - NYC)



*The  
Greenwich  
Hotel*

 **UNITED**

# Hosting Companies

# The Accomplished Traveler

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The Accomplished Traveler is a full service, ViP, travel consulting and travel concierge company. This means, we handle all aspects of travel both before and during the travel experience.

We maintain one-on-one contact with all hotels and travel suppliers to maintain ViP status of our clients. Our clients could receive such things as upgrades, early check-in, late check out, free meals, spa passes, welcome amenities, etc.

The Accomplished Traveler will handle all air and ground transportation, airport assistance, accommodations, any activities, excursions, restaurant reservations, theater, sporting events, etc.

We maintain complete privacy of all of our clients, and use an alias when necessary. Whether it is business or leisure travel, our clients are ViP when they are traveling as an Accomplished Traveler.

The screenshot shows the homepage of The Accomplished Traveler. At the top left is a circular logo with an airplane and the text 'THE ACCOMPLISHED TRAVELER YOUR EXPERIENCE AWAITS'. To the right is a navigation menu with links for HOME, ABOUT US, TRAVEL RESOURCES, and CONTACT US. A banner at the top right says '>> Receive Exclusive TRAVEL OFFERS!'. Below the navigation is a main heading 'Where do you go, when you can go anywhere?' followed by two paragraphs of text describing the company's services and its affiliation with the Virtuoso travel network. On the right side of the page is a large image of a white building with a blue dome, likely a church or chapel, overlooking the ocean. At the bottom of the page are three buttons: 'VACATION MANAGEMENT >', 'WEDDINGS & HONEYMOONS >', and 'BUSINESS SERVICES >'. The footer includes the text 'Affiliate of Ovation Travel', 'VIRTUOSO MEMBER', 'Client Login | legal statement|', and 'contact us: 888.834.8228'.

The Greenwich Hotel has 88 rooms, of which no two are alike. The furnishings draw from a wide range of cultural influences - from the hand-loomed Tibetan silk rugs to the patterns of Moroccan tile. Rooms have Dux beds, oak floors, soaking tubs, 10 foot ceilings with hand carved moldings, and small libraries.

The amenities and services are as well considered as the design. Houseguests can opt for in-room check-in, newspapers from their hometowns delivered daily, and a refrigerator stocked with specialty items of their choice.

Additionally, the Greenwich offers a full array of amenities that sophisticated travelers have come to expect. This includes HDTV, iPod docking stations, free wireless internet, and a range of bath and body products developed especially for the hotel.

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## The Greenwich Hotel, New York City



# United Airlines Premium Service (ps)

Elise Antonelli  
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Email is best contact

Deborah R Trance-Mordecai  
Global Services Representative  
Customer Service  
JFK int'l Airport, New York City

718-632-1382  
718-632-8632  
Phone is best contact

[Deborah.R.Trance-Mordecai@united.com](mailto:Deborah.R.Trance-Mordecai@united.com)

## Experience the comfort of our exclusive coast-to-coast service

Maybe it's the sumptuous meal enjoyed in a serene and stylish atmosphere. Or the luxury of having a bit more legroom than you know what to do with. Whatever your own reasons may be, we hope your time with p.s.® will end with a pleasant memory and a promise to return.

## inflight internet - United's entire p.s.® fleet is now Wi-Fi enabled

United now offers Gogo® in-flight internet service on all p.s.® premium service transcontinental flights, which are available between New York (JFK) and both Los Angeles (LAX) and San Francisco (SFO). Register in advance or simply launch your web browser while you're inflight. After registering, you will be able to browse the Web, catch up on email and access corporate VPNs on your Wi-Fi enabled laptop or mobile device. For more information, visit [united.com/wi-fi](http://united.com/wi-fi).



# Member Reviews

## United Airline – Premium Service

Amazing first class luxury experience begins at LAX airport, where you can enjoy United's First Class / Business Class lounge – free newspapers, cappuccinos, breakfast. Upon boarding, you are pleasantly greeted on the flight with glasses of champagne and orange juice. i was impressed by UA's Premium Service and really enjoyed the following:

- Lie-flat seats made sleeping very comfortable
- Personal Media Players with a great selection of motion pictures, TV programs,
- Food was quite good and included premium wines, and Starbucks Coffee!

## Greenwich Hotel

Beautiful hotel with amazing craftsmanship (Thank you Katy – Sales Manager- for letting us know all of the painstaking detail that went into creating this hotel). Hand-loomed Tibetan rugs, reclaimed oak floors, ceramic Moroccan tiled baths and every room is individually furnished and decorated. Basic king room is spacious, comfortable and makes you feel instantly at home.

**Nice touch:** generous, free (yes, i said free!) in-room mini-bar with retro candy—Cracker Jacks, Charleston Chews, Lik-a-Stix!

The Shibui Spa is stunning and soothing, with traditional tatami mats, shoji screens, soaking tub, steam rooms and a large indoor pool.

**The Accomplished Traveler** is a full service vacation and travel management company with the MOST personalized and exquisite service. Jason Miller is the ultimate travel professional. He is knowledgeable, professional, pays extraordinary attention to detail and is always two steps ahead of his clients' needs. in the interest of full disclosure, Jason Miller is my and my client's travel agent and has been for some time. i can honestly say that Jason has changed my life. He has made travel painless and reduced the amount of time i need to devote to this large and important part of my client's professional life. We HiGHLY recommend him and his premium travel services.

**The Accomplished Traveler** is a member of the Virtuoso travel network.

# Madeleine Ali



# Kathy Fisher



## The Greenwich Hotel

Located in New York's Tribeca district with a great view of the Hudson River, The Greenwich Hotel has amazing craftsmanship and uniqueness throughout.

My favorite amenities and services of Greenwich include HDTV, iPod docking system, free wireless internet, bath and body products and a snack basket filled with delicious treats and full refrigerator stocked for the guests.

The Greenwich Hotel was a very sophisticated, private, unique hotel experience with the ability to accommodate each and every guest in helping make their stay truly memorable. I look forward to my next visit to The Greenwich Hotel.

## United Airlines Premiere Service

Business Class – starts out with your own terminal to check in if you are ticketed in Business or First Class on UA. From the moment you step on the plane, the service is first rate. The champagne, entertainment player, comfy seats and plenty of room throughout are just a few of the amenities to make the long flight a very smooth and enjoyable one.

JFK – Red Carpet Lounge was really nice with a variety of food, drinks, coffees all well presented for all First Class passengers. A concierge of sorts for the lounge that advised you of boarding time and walked you to gate to board on the "red carpet" a very nice touch to their service.

## The Accomplished Traveler

Jason did an outstanding job of organizing and planning our weekend trip to New York. Every detail was taken care of for us and followed through in an exceptional manner. I have become more familiar with the services he provides for travelers and his ability to work with others for positive outcomes. The company certainly is top notch and made our weekend



## United Airlines Premiere Service

Pre-dawn flights are never fun, but once we entered the aircraft, the early morning challenges melted away. The Business Class seating and service was so good it felt as though we were in First Class. The food? Actually good, and i NEVER like airline food. The BiG win here for me was the electrical outlets. ACTUAL 3-prong plugs, no adapters needed. For anyone needing to be on computer or simply charge their electronics, this is huge!

## The Greenwich Hotel

As soon as i stepped into the hotel, I could feel this to be something special. There is an air in the Greenwich telling you this is a unique, one-of-a-kind experience.

Upon settling into my room, I decided to take a bath before dinner. The Moroccan tiled baths are to DiE for! The best part was that I didn't feel as though I was in a hotel. Sure, the layout was hotel-y, but the FEEL of the room was anything but. The selection of furniture is such that you feel as if you are in someone's home. Perhaps one of Robert's homes?

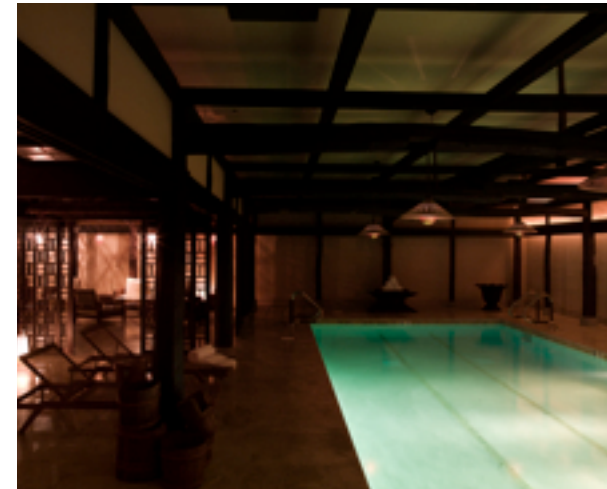
As Katy Horne, Director of Sales, gave us our tour, that is exactly the agenda at the Greenwich. The goal from the start was to design the hotel as if Mr DiNiro was creating a home. Each room is unique in furniture, layout and design.

The complimentary snacks and non-alcoholic beverages are a blessing, but the clinchers for me? 1. Complimentary Wi-Fi. Why the 5-stars can't seem to do this yet is ridiculous. 2. Complimentary energy immunity recovery packs in the bathroom, for bouncing back after those nocturnal sightseeing romps. Do these folks know their market or what?

## The Accomplished Traveler

Simply put: Jason gets it. He understands travel. He knows the industry. And, most importantly, he understands our lifestyle as assistants. Having someone truly on your side for travel is invaluable. THANK YOU JASON!

# Jonas Judd



# Janell Martin



The ACPA was very graciously hosted by United Airlines, the Greenwich Hotel, and of course our host- with the most, Jason Miller for three glorious days in NYC....

We left Los Angeles at the crack of dawn...literally, on a 6:30 am United flight from LA to NYC...the early hour was quickly forgotten when we fell into our luxurious business class seats, selected our breakfast from the printed menu, and sipped mimosa's...Some of us slept (Jonas), while others (like me) caught up on our movies. The flight was wonderful, the attendants sweet, and the 5 and ½ hour flight flew by. We landed in NYC to a beautiful sunshine-filled day, and claimed that we had definitely brought the good weather from LA with us, as it was the first sunny day that NY had felt after weeks of rain.

Katie, the sales rep from the Greenwich showed us her hotel with the love that a mother shows when talking about her child. Katie has been a part of the hotel for two years, and it is evident that the hotel is her baby....She gave us a wonderful tour of an exquisite hotel, attention to detail amazing...spa fabulous...a little oasis of comfort in a cosmopolitan city of craziness.

She treated us to dinner at Locanda Verde, which is located in the hotel...and is also one of the top 5 restaurants in the city...chichi...but good, tasty home cooking yet elegant....a wonderful culinary experience....

I was lucky to be able to enjoy Easter in New York, and had fun wondering the streets on Sunday. Once again the flight home was a true treat, as we were lucky enough to have first class seats....these seats make into beds and are so comfortable, that i will never be able to fly coach again...officially ruined...

Many thanks to all the wonderful people that put all of this together...Jason, Elise, Katie, Alisa...Jonas...to all.. Thank you so much for this opportunity...and exposing us to some of the wonderful places that exist in one of the world's most exciting cities!

## United PS Service

From the moment I stepped on the plane for both Business and First Class service I felt my needs were taken care of. My boss would appreciate the attention and care that I was shown. The amenities provided were what I would expect, the menu for breakfast had a nice variety. I found the seats more comfortable in business class than first class. I think the best part of the whole flight experience was the comfort I felt while flying made the long trip seem quick and as if I wasn't on a plane at all for the most part. I am confident my boss would have all her needs met on this flight service.

## The Greenwich Hotel

From the moment you walk into this hotel all eyes are on you. The staff was there from the second I walked up to the inconspicuous front door. The history of the make up of this building is quite interesting as is each room you visit within the hotel. The hotel is unique and like no other. Privacy is attained as soon as you pass by the front desk. The staff are all kind and courteous, yet also respectful of your space and seem to know when to assist and when to allow the guests to relax. The rooms have so much charm and no room is the same. The spa while small is big with options. The products used in the spa are first class and also attainable if you would like to purchase for home. The gym set up was larger than I expected and had a great variety of equipment, all up to date and kept nice and clean. In the center of the property is a beautiful quite courtyard. This hotel is so unique and just feels like a sanctuary from the moment you enter it, peace and relaxation await you. This place is like no other and I cannot imagine anyone not falling in love with it.

## The Accomplished Traveler

I have had the opportunity to use Jason for several trips now for my boss, so I have already experienced first hand what his company can and does provide. I think the nice thing with his company is that he completes all tasks on my or should I say our level. He understands and puts himself almost really in a personal assistant role in all he coordinates. I have not experienced that with any agency. The places things he picked out air, hotel, cars, etc I think show that he understands what our bosses need and expect.

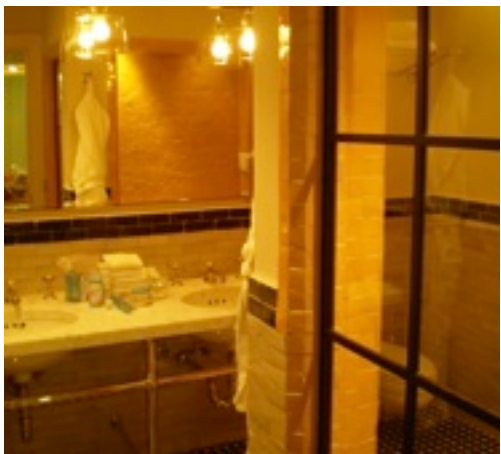
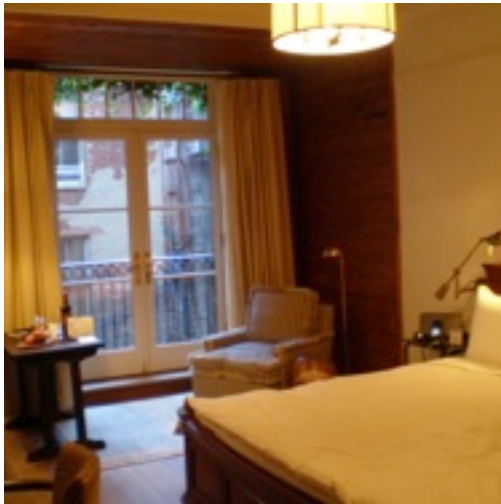
I could write in more detail for hours on so many aspects of this trip, this was one of the most memorable experiences of my life and I'm looking forward to returning to NY and this hotel. I will without hesitation recommend all the vendors/companies I met with and had an opportunity first hand to experience.

I'm beyond thankful for this opportunity and feel it was a great learning opportunity. Thanks!

# Dawn Sememcheck



# Kelly Wold



I had the pleasure of participating in the ACPA FAM Trip to NYC. The amazing Jason Miller of The Accomplished Traveler really went out of his way to make this a truly memorable weekend away.

Our flight on United Airlines, with Premium Service in Business Class, got things started off the right way. The business class seats are spacious and comfortable, and breakfast was delicious.

Upon landing at LAX, Jason Miller greeted our group and whisked us away to the United first/business class lounge for some snacks and a champagne toast before collecting our luggage and hopping into the car bound for our hotel. The Accomplished Traveler is Jason's full-service concierge and travel company. He's NOT just a travel agent - he's so much more. Whether you need last-minute dinner reservations or a full week of activity planning for the boss and family, Jason's the guy who can set it up.

When you find yourself in New York City and you're wanting to get away from the hustle and bustle of the city, look no further than The Greenwich Hotel in TriBeCa.

From the moment we walked through the door, we were welcomed by the bellmen and front desk staff and felt like true VIPs. Our gracious host and Director of Sales, Katy Horne, took excellent care of us. Upon arrival, she greeted us and showed us to our amazing rooms. I took notice right away of the warm, welcoming atmosphere. With wooden walls, The Greenwich Hotel has more of a rustic feel to it, a far cry from the modern, hipster feel of many NYC hotels. This hotel is definitely more my speed, especially after a busy day exploring the city.

it was hard to leave on Sunday evening. We bid farewell to NYC by relaxing in the first class lounge at JFK before boarding our United Airlines Premium Service first class seats. The first class highlight here is the lie-flat bed, perfect for that late-night flight when you just want to close your eyes and let your body refuel before another hard week at the office.

Many thanks to everyone who made this FAM trip possible. it was an unforgettable weekend!

# Hosting Company Promotions

United p.s.<sup>SM</sup>



**It's pretty spectacular**

- Introducing United p.s., the premium transcontinental service from United
- An exclusive way to travel coast to coast
- Proves you can fly luxuriously at a competitive price
- Routes to select cities — New York, Los Angeles and San Francisco
- An extravagant experience for bicoastal business travelers

**NEW! All cabins now fully equipped with on-board wifi**

United First<sup>®</sup>

- 12 leather-trimmed lie-flat beds
- More personal space than any other domestic carrier
- Personal media players for each seat with touch-screen TV, 27 movies, 22 TV shows, 40 audio files, 5 video games and noise-canceling headsets
- Each seat equipped with individual laptop power port (no adaptor necessary) and swivel-neck reading lamp
- Beverage selection including signature champagne
- Three-course meal served on china

United Business<sup>®</sup>

- 26 spacious leather seats with multiple adjustment options
- All the amenities of first class

United Economy Plus<sup>SM</sup>

- 72 Economy Plus seats, with more legroom than traditional seating
- Every seat has access to a laptop power port (2 per row) so no adaptors are necessary
- Buy-on-board healthy meal or snack available



# United Red Carpet Club®



## US Locations

Boston  
Chicago - O'Hare  
Denver  
Honolulu  
Los Angeles  
Newark  
New York - Kennedy  
New York - La Guardia  
Orange County, CA  
Orlando  
Philadelphia  
Phoenix  
Portland, OR  
San Diego  
San Francisco  
Seattle  
Washington, D.C. - Dulles  
Washington, D.C. - Reagan National

## International Locations

Buenos Aires  
Frankfurt  
Hong Kong  
Melbourne  
Mexico City  
Osaka  
Paris - Charles de Gaulle  
Tokyo - Narita

- A peaceful place for members to unwind or catch up on work before a flight
- Clubs conveniently located in many domestic and international airports
  - Hong Kong and Tokyo-Narita clubs have showers
- Comfortable seating areas with TVs, newspapers and magazines
- Complimentary snacks and nonalcoholic beverages
- Complimentary alcoholic beverages available outside of the U.S.
- Complimentary Wireless access
- With the US, Red Carpet Club members may bring their spouse and dependent children or two guests. Outside the US, they may bring their spouse and dependent children or one guest.
- Reciprocity with US Airways, Continental Airlines, and other Star Alliance partners.



## United Airlines Lounges

**In addition to the Red Carpet Club, United offers a number of lounge products to accommodate the relaxation and/or business needs of our premium guests**

- Arrivals Lounges in our terminals at Chicago O'Hare, London Heathrow, San Francisco and Sao Paolo.
  - Complete with showers and continental breakfast
  - Available for United First and full-fare business class customers
  
- The United First International Travel Lounge is an oasis of service and privacy
  - Locations at Chicago O'Hare, New York Kennedy, Los Angeles, San Francisco, Washington Dulles, Hong Kong and Tokyo
  - Hors-d'oeuvres, beverages, and complimentary cocktails
  - Magazines and newspapers
  - Work carrels and business center
  - Telephones with dataports and complementary local service
  - T-Mobile HotSpot wifi internet access
  - Hong Kong, San Francisco and Tokyo locations have showers



# Downtown to Beach Town

The  
Greenwich  
Hotel



THE GREENWICH HOTEL AND EAST HAMPTON POINT HAVE TEAMED UP TO CREATE THE “DOWNTOWN TO BEACH TOWN” SUMMER PACKAGE, WHICH INCLUDES:

## DOWNTOWN

- 3 night's accommodation in a Superior room at **The Greenwich Hotel** in New York City
- **Breakfast for two daily**
- **Champagne and seasonal fruit upon arrival**
- **“Shibui Toner” Spa treatment** (1 per guest)  
Get prepped for the beach with this polishing treatment that combines a firming massage and exotic coconut and citrus scrub to leave your skin soft and toned
- **Dinner for two at Locanda Verde in the private outdoor courtyard** (not including alcoholic beverages or gratuity)
- **Custom “Hamptons Chic” shopping itinerary to load up on the essentials**
- **Transfer to East Hampton on the Luxury Liner**

## BEACH TOWN

- 3 night's accommodation in a Luxe Bungalow at **East Hampton Point Resort** in East Hampton Long Island
- **Daily breakfast delivered to suite from Mary's Marvelous of Amagansett.**
- **Arrangements of tee times at Montauk or Sag Harbor local Golf Clubs**
- **One private sailing excursion on the antique wooden sailing sloop *The Aliento*, and/or the Sports fishing boat the “Bonnie K”**
- **East Hampton Town Beach Access**  
Car service available or complimentary beach parking passes for guests with their own vehicle
- **Dinner for two at East Hampton Point Restaurant** (not including alcoholic beverages or gratuity)
- **Picnic lunch for two at the picturesque Georgica Beach**  
Citarella or Tutto Italiano goodies, beach chairs and blankets included
- **Preferred tables and reservations at East Hampton Point sister restaurants the 5 star classic American haute cuisine The 1770 House, or the chic Cittanuova, classic bistro Milanese.**
- **A day of shopping in the village of East Hampton,** personal shoppers available at Tiffany & Co., Michael Kors, Ralph Lauren and the world famous stop for everything, The General Home Store.

**6 night packages start at \$4700 plus tax**

For reservations, please contact **Katy Horne**  
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